



MAGHERAMORNE ESTATE

Guest Experience Supervisor

Permanent | 40hpw | Shift work

Salary: Competitive

Closing date: 28 August 2026

Are you ready to lead unforgettable guest experiences in one of Northern Ireland's most stunning private event spaces?

We are looking for a Guest Experience Supervisor who lives and breathes five-star service. You will lead from the floor, inspire your team, and make sure every guest leaves talking about us for all the right reasons. This role is pivotal in supporting the daily operations of our establishment, ensuring that both staff and guests have a positive experience.

You will bring:

- Demonstrate a strong focus on the quality of guest experience, maintain and develop positive relationships with clients/guests to ensure guest satisfaction.
- A genuine passion for exceptional hospitality
- Proven supervisory experience in a high-end venue, hotel, or events environment, ideally 2+ years
- Be able to demonstrate an ability to lead with confidence, motivate and inspire a team to deliver the warmth to make every guest feel like a VIP
- Must be able to work flexible shifts and schedules, including weekends and holidays as needed
- Ability to take direction and work autonomously.
- A collaborative approach to the role, working comfortably as part of a team, supporting colleagues and contributing to shared goals.

To join this award-winning team and learn more, please email your CV and a cover letter stating how you match the criteria to recruitment@magheramorneestate.com

You must have the right to work in the UK to be eligible for this role. Documented evidence of eligibility will be required from all candidates prior to commencing employment.

Magheramorne Estate is an Equal Opportunity Employer.